COLLABORATIVE PRACTICE READY

	Person/community centered care	Interprofessional Communication	Role Clarification	Team Functioning	Collaborative Leadership	Interprofessional Conflict Resolution
ENABLE	Ensure that appropriate education and support is provided to the person receiving care, their family members and others involved with the care or service · Share information with the person receiving care (or family and community) in a respectful manner and in such a way that it is understandable, encourages discussion, and enhances participation in decision-making	Effectively use information and communication technology to improve interprofessional person/community-centred care	Integrate competencies/roles seamlessly into models of service delivery · Perform their own roles in a culturally respectful way	Effectively facilitate discussions and interactions among team members · Regularly reflect on their own functioning with the team	Advance interdependent working relationships among all participants · Integrate the principles of continuous quality improvement to improve work processes and outcomes · Co-create a climate for shared leadership and collaborative practice · Work with others to enable effective person-centred outcomes	Recognise the potential for conflict to occur and take constructive steps to address it · Effectively work to address and resolve disagreements, including analysing the causes of conflict and working to reach an acceptable solution · Set guidelines for addressing disagreements
EXPERIENCE	Support participation of people receiving care and their families, or community representatives, as integral partners with the health care personnel providing their care or service planning, implementation, and evaluation	Communicate to ensure common understanding of care decisions · Develop trusting relationships with the person receiving care/ their families and other team members	Describe their own role and that of others · Communicate roles, knowledge, skills, and attitudes using appropriate language	Develop a set of principles for working together that respects the ethical values of members	Facilitate effective team processes · Facilitate effective decision-making · Apply collaborative decision-making principles	Know and understand strategies to deal with conflict · Develop a level of consensus among those with differing views; allowing all members to feel their viewpoints have been heard no matter what the outcome
ENGAGE	Listen respectfully to the expressed needs of all parties in shaping and delivering care or services	Actively listen to other team members including the person receiving care, their families and communities · Establish team work communication principles	Recognise and respect the diversity of other health and social care roles, responsibilities, and competencies · Access others' skills and knowledge appropriately through consultation · Consider the roles of others in determining their own professional and interprofessional roles	Understand the process of team development · Participate, and be respectful of all members' participation, in collaborative decision-making	Establish a climate for collaborative practice among all participants	Identify common situations that are likely to lead to disagreements or conflicts, including role ambiguity, power gradients, and differences in goals · Value the potential positive nature of conflict · Establish a safe environment in which to express diverse opinions